

# Knowledge Base

A searchable resource containing technical content relating to ISC's software products.

# Knowledge Base

- Public content (FAQs and other useful documents)
- Further in-depth content available to registered support customers and forum members



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## Public Content - currently:

- FAQs (replace/extend website FAQs)

## Public Content - future:

- Useful guidance documents
- Product documentation (i.e. ARMs, other READMEs and so on)
- Configuration BCPs
- Release notes / CHANGES lists

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## **Login-accessible Content:**

- Problem/solution & question/answer documents
- Troubleshooting advice
- Configuration recipes for specific purposes
- Useful scripts and other miscellaneous articles

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## Login-accessible Content - future ideas:

- 'Advanced' Configuration BCPs
- Contributed Tools and scripts
- Contributed Known Working Configurations
- Contributed performance benchmarks

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## Who can have a login?

- Support Customers - up to 6 registrations (or number of technical support contacts if more than 6)
- Forum members – up to 6 registrations
- Individual forum members

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**It's here!**

- <https://deephought.isc.org>

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**Any Questions?**

